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| **2021年度热线工作绩效考核汇总表（委机关处室、委属单位）** | | | | | | | | | | | | | | | | | | | | |
|  | 单位名称 | | | 受理情况 | | 办结情况 | | | | | | | | | | | | 总分 | 考核等次 | |
| 工单受理 | | 先行联系 | | 工单办结 | | 工单督办 | | 日常管理 | | 加减分 | |
| 委属单位 | 道运中心 | | | 67826 | | 17.19 | | 4.93 | | 54.66 | | 10.00 | | 5.00 | | / | | 91.78 | 优秀 | |
| 执法总队 | | | 10550 | | 15.17 | | 4.85 | | 54.85 | | 10.00 | | 5.00 | | / | | 89.87 | 优秀 | |
| 港航中心 | | | 158 | | 15.03 | | 4.94 | | 59.64 | | 10.00 | | 5.00 | | / | | 94.61 | 优秀 | |
| 职业资格中心 | | | 1596 | | 15.84 | | 4.97 | | 58.75 | | 10.00 | | 5.00 | | / | | 94.56 | 优秀 | |
| 质监站 | | | 300 | | 14.96 | | 4.86 | | 59.61 | | 10.00 | | 5.00 | | / | | 94.43 | 优秀 | |
| 行政服务中心 | | | 4085 | | 17.94 | | 4.97 | | 58.42 | | 8.00 | | 5.00 | | / | | 94.33 | 优秀 | |
| 建管中心 | | | 15 | | 15.01 | | 5.00 | | 58.50 | | 10.00 | | 5.00 | | / | | 93.51 | 优秀 | |
| 道运局 | | | 509 | | 15.03 | | 4.88 | | 57.28 | | 10.00 | | 5.00 | | / | | 92.19 | 优秀 | |
| 交职院 | | | 14 | | 15.01 | | 5.00 | | 55.22 | | 10.00 | | 5.00 | | / | | 90.23 | 优秀 | |
| 海博馆 | | | 15 | | 15.01 | | 4.67 | | 54.79 | | 10.00 | | 5.00 | | / | | 89.47 | 良好 | |
| 委机关处室 | 轨道交通处 | | | 34 | | 14.80 | | 4.85 | | 59.40 | | 10.00 | | 5.00 | | / | | 94.05 | 优秀 | |
| 法规处 | | | 235 | | 14.94 | | 5.00 | | 58.05 | | 10.00 | | 5.00 | | / | | 92.99 | 优秀 | |
| 科技信息处 | | | 108 | | 14.19 | | 5.00 | | 57.75 | | 10.00 | | 5.00 | | / | | 91.94 | 优秀 | |
| 航运处 | | | 3 | | 15.00 | | 5.00 | | 55.22 | | 10.00 | | 5.00 | | / | | 90.22 | 优秀 | |
| 计划财务处 | | | 18 | | 15.02 | | 5.00 | | 54.13 | | 10.00 | | 5.00 | | / | | 89.15 | 良好 | |
| 港务监管处 | | | 101 | | 14.63 | | 5.00 | | 54.12 | | 10.00 | | 5.00 | | / | | 88.75 | 良好 | |
| 综合交通处 | | | 808 | | 9.65 | | 4.76 | | 59.29 | | 10.00 | | 5.00 | | / | | 88.70 | 良好 | |
| 交通建设处 | | | 112 | | 14.79 | | 4.96 | | 53.30 | | 10.00 | | 5.00 | | / | | 88.05 | 良好 | |
| 综合规划处 | | | 2550 | | 17.21 | | 4.99 | | 48.38 | | 10.00 | | 5.00 | | / | | 85.58 | 良好 | |
| **2021年度热线工作绩效考核汇总表（区交通主管部门）** | | | | | | | | | | | | | | | | | | | |
| 单位名称 | | 受理情况 | 办结情况 | | | | | | | | | | | | 总分 | | 考核等次 | | |
| 工单受理 | | 先行联系 | | 工单办结 | | 工单督办 | | 日常管理 | | 加减分 | |
| 金山 | | 1018 | 14.93 | | 4.90 | | 54.72 | | 10.00 | | 5.00 | | / | | 89.55 | | 优秀 | | |
| 杨浦 | | 3560 | 15.16 | | 4.90 | | 55.53 | | 8.83 | | 5.00 | | / | | 89.42 | | 优秀 | | |
| 奉贤 | | 2038 | 15.05 | | 4.91 | | 53.95 | | 10.00 | | 5.00 | | / | | 88.91 | | 优秀 | | |
| 虹口 | | 2245 | 15.03 | | 4.91 | | 54.89 | | 8.70 | | 5.00 | | / | | 88.53 | | 优秀 | | |
| 闵行 | | 5662 | 15.33 | | 4.89 | | 53.12 | | 10.00 | | 5.00 | | / | | 88.34 | | 优秀 | | |
| 宝山 | | 4236 | 15.24 | | 4.94 | | 55.31 | | 7.77 | | 5.00 | | / | | 88.26 | | 良好 | | |
| 长宁 | | 6438 | 15.25 | | 4.88 | | 52.40 | | 10.00 | | 5.00 | | / | | 87.53 | | 良好 | | |
| 松江 | | 3755 | 15.17 | | 4.90 | | 53.20 | | 8.85 | | 5.00 | | / | | 87.12 | | 良好 | | |
| 嘉定 | | 3660 | 15.12 | | 4.88 | | 51.57 | | 10.00 | | 5.00 | | / | | 86.57 | | 良好 | | |
| 黄浦 | | 2752 | 14.93 | | 4.82 | | 51.54 | | 8.87 | | 5.00 | | / | | 85.16 | | 良好 | | |
| 普陀 | | 6577 | 14.26 | | 4.88 | | 50.85 | | 4.62 | | 5.00 | | / | | 79.61 | | 良好 | | |
| 静安 | | 4165 | 15.14 | | 4.89 | | 47.02 | | 7.40 | | 5.00 | | / | | 79.45 | | 良好 | | |
| 浦东 | | 17930 | 15.11 | | 4.94 | | 49.00 | | 4.39 | | 5.00 | | / | | 78.44 | | 良好 | | |
| 崇明 | | 1268 | 13.85 | | 4.80 | | 47.76 | | 5.88 | | 5.00 | | / | | 77.29 | | 合格 | | |
| 徐汇 | | 4857 | 15.13 | | 4.88 | | 47.95 | | 3.96 | | 5.00 | | / | | 76.92 | | 合格 | | |
| 青浦 | | 2730 | 14.07 | | 4.86 | | 44.63 | | 7.60 | | 5.00 | | / | | 76.16 | | 合格 | | |